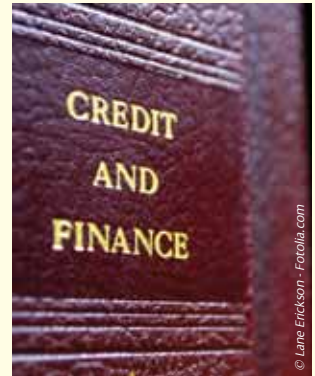


# WINDSOR

## PROFESSIONAL INDEMNITY



Windsor Professional Indemnity is a market leader in all types of professional protection cover, with particular expertise in Professional Indemnity and Directors' and Officers' legal liability insurances.

All professional firms have a right to expect a first rate product from their broker, offering them the broadest possible coverage at the most competitive price. This does not happen by chance, our hugely experienced and professional practitioners are seen as being the best available in this specialist insurance market to produce a bespoke policy to satisfy your demands and needs. We often find ways to broaden insurance coverage for a particular profession and then look for synergies for other professions.

Once we have secured an innovative and competitive programme our work is only just beginning. We regard an integral part of our service to be the ongoing provision of advice to our clients.

This extends to regular contact throughout the policy period, thus ensuring that we are always up to date with your needs: whether you have an additional partner joining; you are thinking of adding a new specialism; you are about to embark on higher value work; or, even whether you are considering an acquisition. All these could have repercussions for your insurance requirements and we wish to work with you to ensure these are managed carefully.

You will want to know about changes in the insurance marketplace as Insurers' appetite for particular professions change and their concerns regarding certain economic indicators mean they may be worried about specific activities. We work with you to ensure all these flows of information are managed in a proactive way, thereby minimising the opportunity for unpleasant surprises.

We can also speak at your own events or seminars, write articles for in-house publications and journals as well as provide a broad range of risk management services.

WINDSOR  
PARTNERS LTD



# WINDSOR

## PROFESSIONAL INDEMNITY



### Windsor Partners Ltd

Windsor Partners Ltd is part of the Windsor group which can trace its origins back to 1933. The company has established itself as a unique, niche, independent Lloyd's accredited Insurance broker, which offers a range of both retail and wholesale insurance services.

We operate out of five offices in the UK, one in Guernsey and one office in Hamburg, employing over 200 staff and are authorised and regulated by the Financial Services Authority.

### CLAIMS SERVICE

The Company is committed to a claims service of the highest standard in respect of all our clients' needs.

We recognise the importance of a personal claims handling service in order to meet the ever changing and diverse nature of our clients requirements.

It is the proper and efficient handling of a potential claim circumstance which really differentiates the service provided by Insurance brokers.

Over 25% of our staff work within our dedicated claims department; there to assist and guide our clients' claims are handled efficiently and in our clients' best interest.

### What makes Windsor different?

#### Point of Contact

Staff retention and hence continuity of service for our clients is a major tenet of our approach. As well as your original point of contact, we will introduce you to a team of individuals who will be aware of all activity on your policy and assuring you there will always be the experience on hand to deal with enquiries.

#### Market Strength

Our brokers meet with the Insurance Underwriters daily, often by specific appointment. These relationships, built over many years, allow our clients to remain one step ahead of the field.

#### Professions

Our skills necessarily cover a broad range of professions, so we have recognised experts in many fields. We recognise that what represents good risk transfer and risk mitigation strategy for a multi-million

pound international firm has many lessons in terms of control for smaller UK firms. Best Practice controls in terms of client engagement or limiting liability are relatively easily transferrable across professions and as such we look to engage you in discussions regarding your own controls in these particular areas and many others.

We currently advise many thousands of clients through schemes or affiliated groups, where we have the support of the Institution or recognised Professional Body. In addition we look after hundreds of medium to large client firms across all professions where we have built our reputation. Limits of Indemnity can range from tens of millions to hundreds of millions, with many clients being household names. However, the common theme for all our clients is the level of service and trust we engender with them, which produces a long term relationship of significant value.

**If you would like to discuss your Professional Indemnity requirements the main contact points are:**

#### Senior Partners

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